The first step to try resolve Reprise License Manager issues is to restart its services.

Windows 7: click on the Windows icon globe

In the search field that opens, the box that opened just above the Widows globe, type "Services"

Windows 10: type" Services" in the box next to the Widows icon, that says "Type here to search"

Look for the icon that is a large gear next to a small gear and the word "Services" next to it
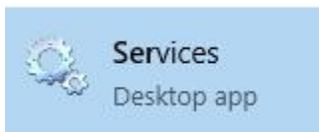
Click on that.

The Services tool will open
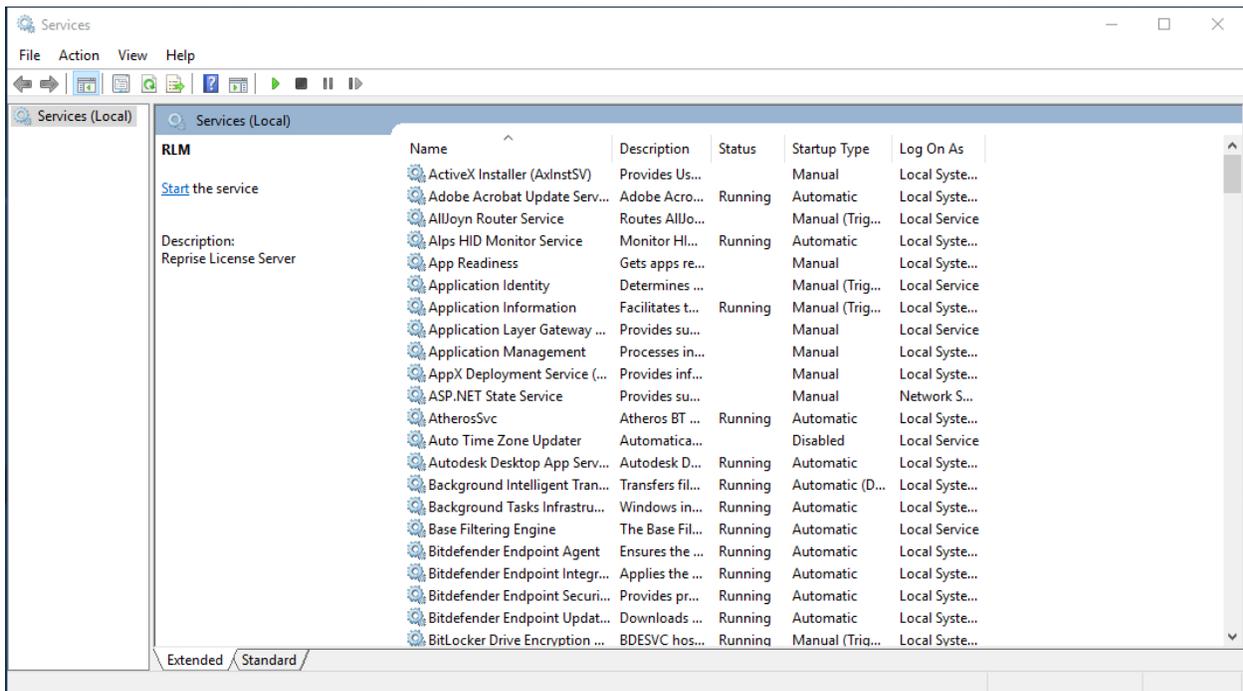
Scroll down to RLM
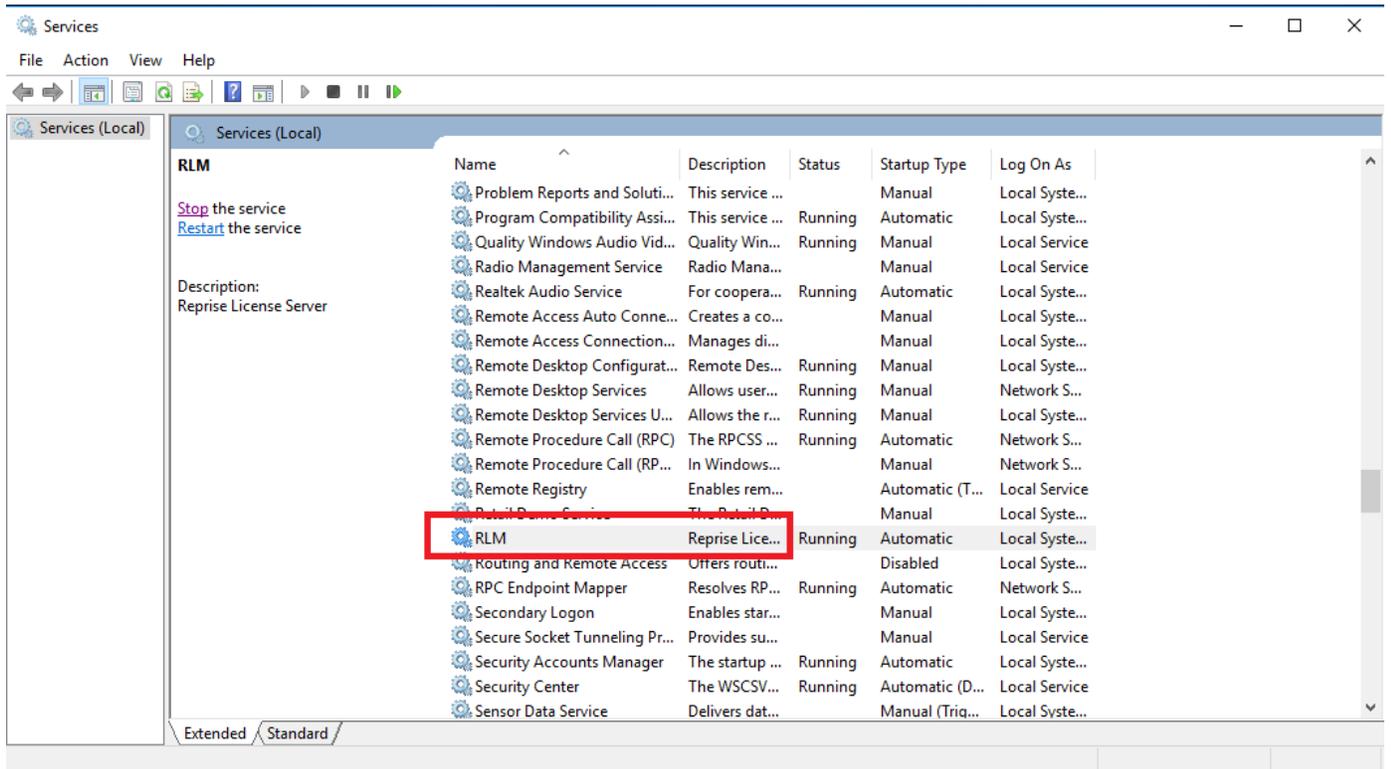
If it looks like this,

Note, no description under "Status" of "RLM"
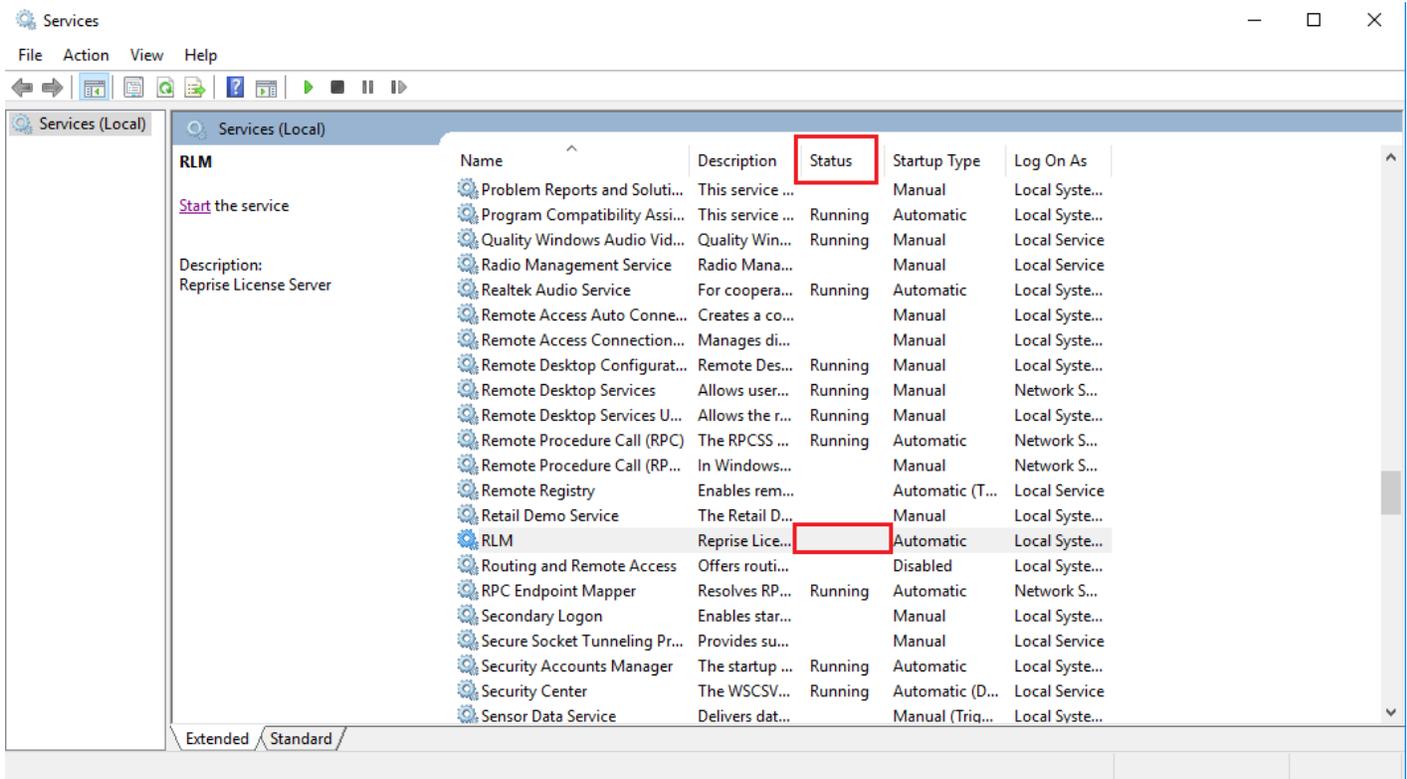
Click on "RLM" to highlight it, then click "Start"
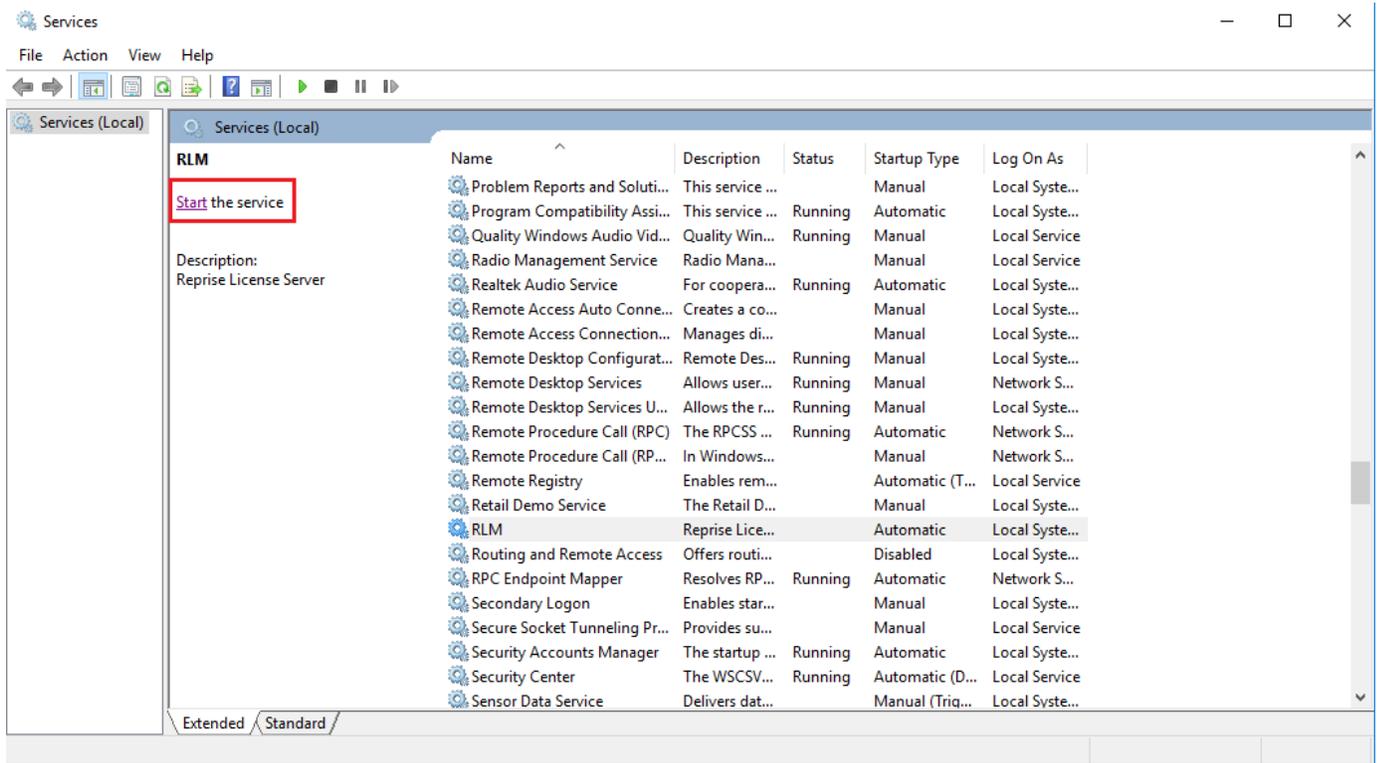
It should look like this:
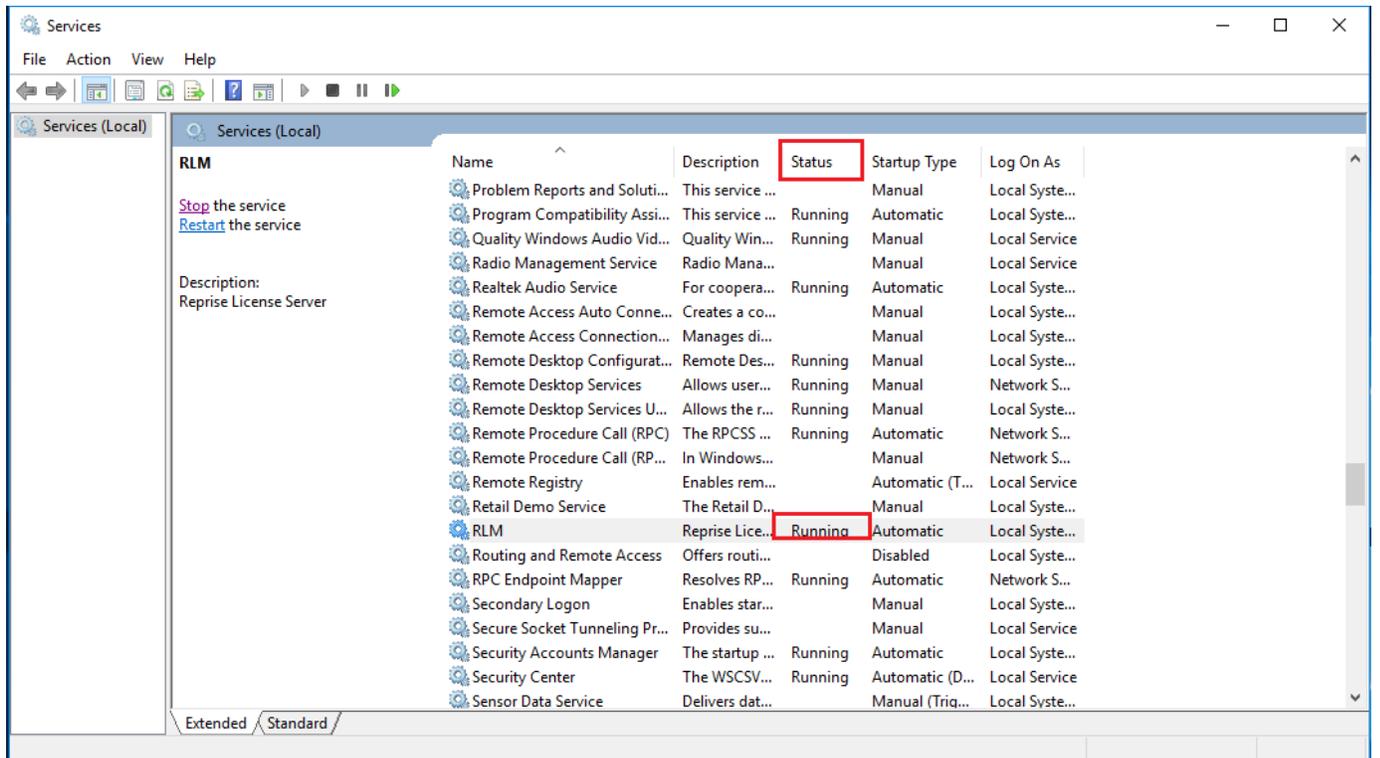
Now see if Trimble Field Points is working