To establish that Reprise License Manager and the Trimble Field Points license is on the computer or server the client believes it is on, remote onto that device and look for Reprise License Manager by going through the following steps:

Windows 7: click on the Windows Globe in the lower left-hand corner of the desktop and click on All Programs, then…

 Windows 10: Click on the Windows Icon in the lower left-hand corner, then…

Scroll down until you find Reprise License Manager as a program or app
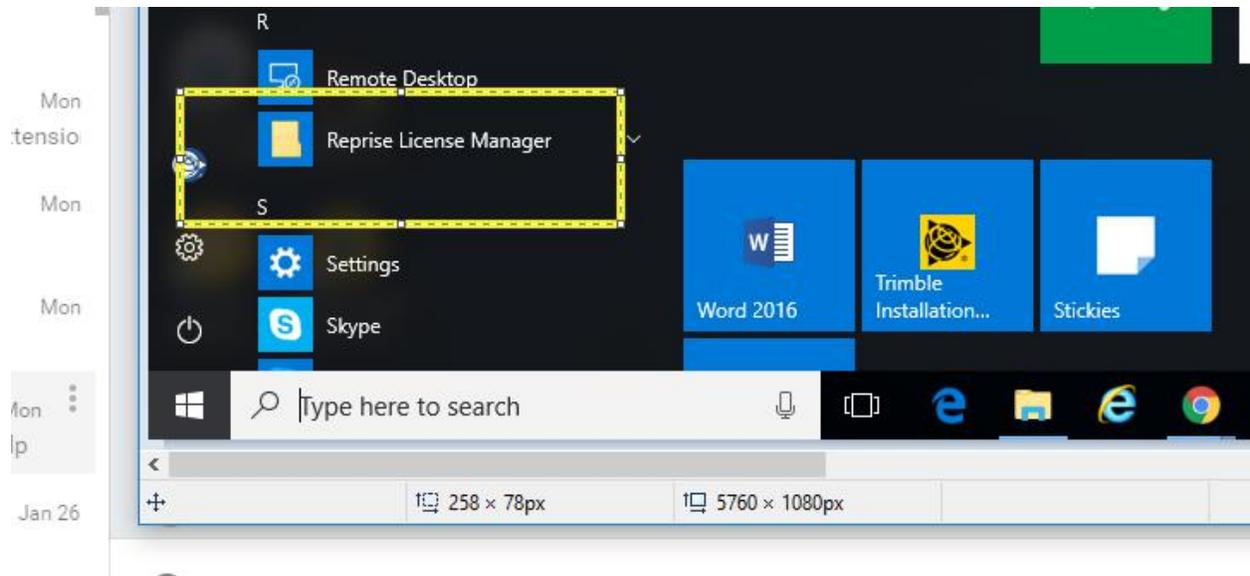
You can also check by going to Windows Explorer (Windows 7) or File Explorer (Windows 10)

The icon is in the taskbar at the bottom of the screen, towards the left side

Tap on it, then follow this path:

Windows 7: This PC\OSDisk (C:)\ProgramData

Windows 10: This PC\Windows (C:)\ProgramData

You will find one folder named *Reprise* and another named *RLM*
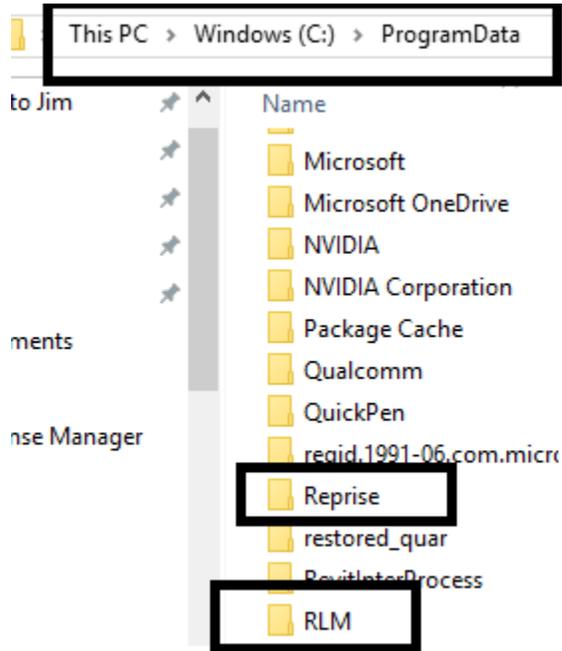
If the folder *ProgramData* is not visible, see the document, "Make ProgramData Visible"

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